



Elisa STOP services instructions (metropolitan area)

For programming the toll-payable Elisa STOP services you need a tone-dial phone and a password. Your password can be any four digit number agreed upon with Elisa. You can use only one block at a time.

Elisa Friends&Family, Elisa Homeline or other equivalent services can be used normally with Elisa STOP-services.

Programming the block

1. lift the receiver
2. dial: ***34***
3. dial: the password
4. dial: *****
5. dial:
 - 1** when you use the **Elisa Expense block 1**
 - 2** when you use the **Elisa Expense block 3**
 - 3** when you use the **Elisa Big block**
6. dial: **#**
7. listen to the message
8. hang up the receiver

Cancellation of the block

1. lift the receiver
2. dial: **#34***
3. dial: the password
4. dial: **#**
5. listen to the message
6. hang up the receiver

Example:

Programme the Elisa Big block: *** 34 * password * 3 #** (number 3 indicates the Elisa Big block)

Cancel the Elisa Big block: **# 34 * password #**

Alternation or removal of the Elisa STOP service requires a personal visit to an Elisa Shopit.

Please note, that Elisa cannot accept responsibility for any financial loss or other failure resulting from lapses or mistakes made by customers in programming this service.

For further information, please call our customer service at 010 800 500.

We reserve the right to make changes.